



ChristiAne Mason
Director/Head
Regulatory, Government & Community
C: 603-856-4231
E: ChristiAne.Mason@libertyutilities.com

August 31, 2012

Via Email and U.S. Mail

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301



Re: DG 11-040 EnergyNorth Natural Gas., Inc.
Customer Metric Performance Report – July 31, 2012

Dear Ms. Howland:

The Settlement Agreement relating to the acquisition of EnergyNorth Natural Gas, Inc. by Liberty Energy Utilities (New Hampshire) Corp. ("Liberty Energy NH") approved by the Commission in its Order No. 25,370 ("Settlement Agreement") requires Customer Metric Performance Report be submitted to the Commission. Reference Settlement Attachment N, Appendix A at 555.

Consistent with the Settlement Agreement, on behalf of National Grid and EnergyNorth Natural Gas, Inc., I enclose the Customer Metric Performance Report for the period ending July 31, 2012.

Sincerely,

A handwritten signature in black ink, appearing to read "ChristiAne Mason".

ChristiAne G. Mason

cc: Vincent Del Vecchio
Celia.obrien@us.ngrid.com
ocalitigation@oca.nh.gov

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